



Allina Health | Aetna Medicare Member Advocate Team

Calling Customer Service at the number on your Member ID card or sending a message through your secure member portal are the best ways to get prompt answers to your questions.

For more complex issues or if you have further questions after speaking with Customer Service, you can contact the Allina Health | Aetna Medicare Member Advocate team. They live and work locally in the Twin Cities.

Send an email to: AHAMedicare@AllinaHealthAetna.us.com
and include the following:

- First and last name
- Member ID number
- The best phone number to reach you
- Your questions

**Real people.
Real support.
Right here.**

If you'd like to schedule a time for an Advocate to call you, log into your secure member portal and on the home page under "Meet a Member Advocate" select Schedule an Appointment.